

**A daily update appears immediately below this notice.**

To all our valued customers: As you probably know, Hurricane Wilma passed through south Florida on Monday morning, Oct 24th. We have been very fortunate and have not sustained any appreciable damage to our Miami facility; however, due to widespread power outages and telephone service disruptions, contacting us may require special procedures for the next few days.

*As of 10 AM EST on Thursday, November 3rd, our phone lines are back in operation.*

For emergency SERVICE call Bobby Perez at 305-962-5272. For emergency PARTS call Rosa Menendez at 305-962-6089 or 786-553-9189, or Madeliene Yeber at 786-547-1052. Other inquiries may be directed through the 800 number or your regional sales manager listed below:

Northeast	Rick Walter	617-571-5433
Southeast	Dave Haddaway	803-448-9736
Midwest	Tim Dudley	618-407-3574
Central	David O'Neill	210-842-4641
Western	Terry Mason	951-218-6008

Due to the hard work and dedication of Quipp employees, many of whom have incurred personal loses and hardships, we hope to make this event as transparent as possible to our customers. We thank you for your business and your understanding.

*Michael S Kady, President & CEO*

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**Hurricane Wilma Recovery Update - Thursday, November 3.**

We are pleased to announce that our phone lines are back in operation.

If you need to contact us, please don't hesitate to call us at (305) 623-8700, 1-800-345-9680 or 1-800-258-1390 for Parts.

Thank you for your business, your patience and your understanding.

**Hurricane Wilma Recovery Update - Wednesday, November 2.**

As announced yesterday, power has been restored and we are now operating with full staff. All our computer systems are running properly, including e-mail. Unfortunately, local phone services still have been sporadic; therefore, we continue to transfer all our calls to our subsidiary Newstec, Inc.

If you need to get in touch with a Quipp employee and you don't have his/her e-mail address, please e-mail your request to [info@quipp.com](mailto:info@quipp.com) or to [news@quipp.com](mailto:news@quipp.com) and your message will be forward to the appropriate person.

At this time, we would like, once again, to thank all our customers, vendors and industry personnel for your patience and support during these last few days.

**Hurricane Wilma Recovery Update - Tuesday, November 1.**

Power has been restored as of 11:15 AM EST today. Hopefully, phone service will resume soon. Project Engineers will be contacting customers to confirm delivery dates as soon as possible.

**Hurricane Wilma Recovery Update - Monday, October 31.**

Limited electrical and mechanical assembly operations were started this morning, despite continued lack of power and phone service. Portable generators are being utilized at the Quipp facility. In addition, a local supplier is providing some workspace and Quipp employees have been transferred temporarily to his plant. We are cautiously optimistic as electrical crews have been sighted in the area.

**Hurricane Wilma Recovery Update - Friday, October 28. - PM**

Our 1-800-345-9680 number is functioning again as of 1 PM today. All calls to this number are being routed to our subsidiary, NEWSTEC. You may utilize this number during normal business hours (9AM-5PM EST).

**Hurricane Wilma Recovery Update - Friday, October 28.**

Our Miami facility is still without power and phone services. We are using portable generators to provide limited electrical service. Customers are utilizing the cell phone numbers provided earlier, and the temporary email address, to place orders for parts and service and we continue to ship and receive deliveries via FedEx and UPS. A note to our west coast customers... Parts shipments cannot be made after 2 PM east coast time. We will begin limited assembly operations on Monday if power has not yet been restored. Once we have full electrical service, we are planning an extensive overtime schedule to meet critical delivery dates. We appreciate the many comments from customers and vendors expressing their desire to work with us during this temporary inconvenience.

**Hurricane Wilma Recovery Update - Thursday, October 27.**

US Mail, FedEx, and UPS have resumed deliveries and pickups. Power and phone services, however, have not yet been restored. We are still relying on cell phones for the majority of communications. We will begin reporting our progress daily on this site for the benefit of our customers and employees. To place an order, or communicate other important information, we have established a temporary special email address at [quipp@newstec.com](mailto:quipp@newstec.com)